



Technology and services to manage all HIPAA privacy events.

Managing HIPAA privacy events is a huge challenge for healthcare organizations. Compliance processes are labor intensive and inefficient. With no well - organized, automated way to file complaints, log, track and report privacy events - and an ever changing patchwork of state and federal regulations – organizations have an increased risk of fines, sanctions and privacy breaches. In addition, new challenges continue to surface as patients increasingly understand their rights under HIPAA and become eligible to receive a portion of the fines levied.

PRIVACYPRO Solution

PrivacyPro is a cost effective, web-based solution for healthcare organizations to manage all HIPAA privacy and security events. PrivacyPro decreases liability and costs by automating workflow for filing complaints, logging and reporting HIPAA privacy events. The system also serves as a central repository for privacy resources.

PRIVACYPRO Benefits

- Automates privacy and security compliance process
- Improves organizational efficiency
- Reduces organizational liability
- Decreases costs

Discovery Date	Status	Disclosure Name	Assessment	Action Items	Disclosure Lead	Action
12/03/2010	Open	Kelly lost paper chart	Breach	Assigned	Paul Albrecht	View Edit Delete
12/03/2010	Open	Vendor used PHI in sales presentation	Breach	Assigned	Paul Albrecht	View Edit Delete
12/02/2010	Open	Lost PHI on Laptop	Breach	Overdue	Paul Albrecht	View Edit Delete
12/02/2010	Open	test disclosure	Privacy Violation	Assigned	Paul Albrecht	View Edit Delete
12/02/2010	Open	Another test disclosure	Privacy Violation	Assigned	George Washington	View Edit Delete

Summary Statistics:

- Open Disclosures: 5
- Assessed Disclosures: 5
- Closed Disclosures: 0
- Privacy Rule Violations: 5
- Breaches: 3

PRIVACYPRO Dashboard

PRIVACYPRO Features

- Workflow automation for logging, tracking and reporting HIPAA incidents
- Management of state-level regulatory investigations
- Central repository for compliance policies and training materials
- Complete audit logging of all user activities
- Ad hoc and customizable searching and reporting

“PrivacyPro is the answer to a healthcare organization’s challenge of effectively managing state-level and HIPAA privacy and security incidents. With PrivacyPro, every staff member involved or responsible for privacy and security compliance can feel confident events are properly logged, tracked and resolved.”

Kelly McLendon, RHIA, President, Health Information Xperts.

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PRIVACYPRO Support Services

In addition to the web-based solution, we offer comprehensive services to ensure a smooth transition and ongoing effectiveness of PRIVACYPRO.

Our support services include:

- Enterprise-wide set up and implementation
- Integration services with:
 - Established healthcare provider business processes
 - Privacy and security detected incident event engines
 - Facility compliance workflow solutions
- On-going resource library updates from CPS
- On-going technical support

The screenshot shows a web-based form titled "Lost PHI on Laptop" with various input fields and dropdown menus. The form is organized into several sections:

- Disclosure Details:** Includes fields for Disclosure Name (Lost PHI on Laptop), Covered Entity (Memorial Hospital), Business Associate (Vendor XYZ), Occurrence Date (12/01/2010), Discovery Date (12/02/2010), Method of Discovery (Employee Report), and Disclosure Type (Loss).
- Location of Disclosed Information:** A dropdown menu.
- Type of PHI Involved:** A dropdown menu with "Financial Information, Clinical Inf." selected.
- Number of Individuals Disclosed:** A text input field containing "600".
- More than 500 in Single Jurisdiction?:** Radio buttons for "Yes" and "No".
- Reported by:** A dropdown menu with "Mary Smith" selected and a field for "Enter Contact Information".
- Patient (single patient disclosure):** Fields for Name, EMPID, MRN, and Account #.

HIPAA privacy incidents

About Us

Health Information Xperts (HIX) specializes in providing products and services for HIPAA privacy & security, meaningful use of certified Electronic Health Records (EHRs), Health Information Management (HIM), and Electronic Document Management (EDM) projects. HIX's founder, Kelly McLendon, RHIA, is well recognized in the industry as a pioneer in the electronic record work and for having won the AHIMA Visionary Award in 2003.



Identifying PrivacyPro as a revolutionary solution to manage HIPAA and state-level privacy and security events, HIX became a licensed reseller of the technology. PrivacyPro was developed by CompliancePro Solutions.

